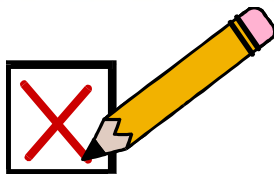




The Pipeline



Employees Asked to Complete EAL Survey

By Teresa Suter, Executive Director – Office of Human Resource Management

Each of you has invested a considerable amount of your time and effort in learning the concepts, principles, and skills embodied in “Everyone A Leader” (EAL). Now we’re asking you to grant us a few more minutes to help determine how useful these EAL tools are in your daily work activities.

Are you and those around you using the principles and other tools that you learned in EAL sessions; and, if so, how? If not, why? Or, are you sitting there now thinking “principles, what principles”? Please share your left-hand column with us, and complete the short electronic survey found at http://cfc.state.ky.us/Survey/EAL/eal_survey.asp.

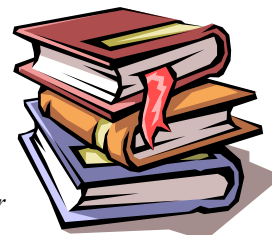
Don’t worry about expressing your true thoughts and feelings - all responses to this survey will be received and forwarded by a feedback site that does not identify the sender’s name or e-mail address. Your participation is completely anonymous.

Your responses, along with those from about 5,500 other employees, will help determine how useful the EAL tools are, and identify future training needs. Once all responses have been compiled, you will be able to view the survey results on-line at http://cfc.state.ky.us/Survey/EAL/eal_survey.asp.

Thank you in advance for your help. Your observations and comments will help us provide training that not only benefits the people we serve, but also improves the quality of our own work lives.

QCC Book Sale Raises More Than \$233

By Anya Armes Weber



Quality Central Connections raised more than \$233 at its used book sale Thursday.

The group would like to thank all staff who donated and bought used books at the sale.

Sale organizer Bobbie Walters said QCC will use the funds for its employee appreciation and recognition efforts.

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The ABCs of EAL

“The ABCs of EAL” features tips that can help us improve our relationships with coworkers and our service to the families of Kentucky.



This week: N

Your **natural behavioral style** might not be the best style for every workplace situation. So each of us must be flexible enough to use each of the four behavioral styles. Effective communication comes from being flexible. People move toward:

- ◆ Dominance when solving day-to-day crises
- ◆ Influence in social situations
- ◆ Steadiness when getting work done
- ◆ Compliance when things have to be done right

July 12, 2002
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Inside this Issue:

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Retirement Receptions

There will be a retirement reception in honor of Earl Downey, CFC Purchasing Branch, on July 30 from 1 p.m. until 3 p.m. in the CHR cafeteria. Earl is retiring with a whopping 36 years of service!

A retirement reception will be held in honor of Bonnie Carter and Wilda Garland on Saturday, July 13, at 5 p.m. The reception will be held at 302 McKee Lane, Lawrenceburg, Ky. Attendees are asked to bring a pot-luck dish (meat and soft drinks will be provided). For more information, contact Anne Flynn, at 564-7043.

